



MEDICAL WORKPLACE ENGLISH

A 20-week immersive program covering 20 core medical specialties and 50+ clinical communication scenarios. It designed to enhance the communicative competence of healthcare professionals.



COURSE DESCRIPTION

This course builds on the Occupational English Test (OET) structure, ensuring participants master the essential language skills and clinical communication frameworks necessary for international healthcare settings.

With a strong emphasis on practical application and real-world scenarios, the course equips participants to navigate diverse clinical environments with confidence and clarity.

LEARNING OBJECTIVES

- Achieve proficiency in medical English, demonstrating linguistic accuracy and clinical vocabulary in line with OET standards.
- Develop advanced communication skills tailored to healthcare settings, including taking patient histories, explaining conditions and procedures, and handling complex interactions with patients and colleagues.
- Build competence in applying Cambridge Calgary Guide framework to optimise patient-centred communication, ensuring clarity, empathy, and cultural sensitivity.
- Demonstrate effective information-gathering techniques, ensuring patient perspectives and concerns are well-understood and addressed.
- Enhance their ability to deliver information in a structured manner, breaking down complex medical information into patient-friendly language.

TEACHING STRATEGIES

- Interactive sessions led by experienced instructors, combining conceptual learning and practical exercises.
- Role-plays and simulations replicate real-world medical situations, enabling participants to practice and refine their communication skills in a safe and supportive environment.
- Guided self-study tasks with completion tracking for continuous learning and improvement in medical vocabulary, reading, and listening.
- Regular feedback sessions to address individual challenges and actionable plan for improvement.
- Access to digital materials and peer-to-peer support for collaborative learning and discussion.

KEY FEATURES

- Comprehensive and tailored learning paths
- Integration of globally recognised standards
- Interactive learning and supportive environment
- Culturally sensitive and effective communication
- Practical, relevant, and professionally focused
- Tracked improvement

Ref	Theme	Description	Extensions
1	Hospital admissions	<ul style="list-style-type: none"> Medical Terminology Medical Equipment & Use Emergency Calls Triage Medical Jargon vs Layman's Terms 	GTKY Activities: <ul style="list-style-type: none"> Self-introductions Career Goals Personal Strengths and Weaknesses
2	Accident & Emergency	<ul style="list-style-type: none"> Hospital language Medical case notes & acronyms Communicating with patients (Starting the interview & Taking a history) Workplace communication 	Roleplay: <ul style="list-style-type: none"> Interview parent of child who swallowed a button
3	Asthma	<ul style="list-style-type: none"> Medical Idioms Patient education Giving instructions Workplace communication 	Roleplay: <ul style="list-style-type: none"> Explaining how to use a medical device
4	Cardiology	<ul style="list-style-type: none"> Medical Idioms Providing advice and reassurance Lifestyle diseases Workplace communication 	Roleplay: <ul style="list-style-type: none"> Hypertension Recovery from mild heart attack
5	Orthopaedics	<ul style="list-style-type: none"> Total knee replacement Describing medical data (Graphs) Analysing case notes Developing a formal writing style 	Writing a referral letter
6	Diabetes	<ul style="list-style-type: none"> Explaining common medical conditions Describing medical data (Graphs) Expanding on case notes Verb Use Sentence structure 	Advice letter to a patient
7	Medication	<ul style="list-style-type: none"> Medical Idioms Medical and Academic Vocabulary Acronyms & Abbreviations Commonly prescribed medication Explaining side effects 	Roleplay: <ul style="list-style-type: none"> Non-compliant patient
8	Investigations	<ul style="list-style-type: none"> Common medical investigations Explaining medical procedures Obtaining consent Legal language (confidentiality) 	Discussion: Confidentiality
9	Ageing Populations	<ul style="list-style-type: none"> What influences health as we age Mental examinations Caring for the elderly 	Discussion: <ul style="list-style-type: none"> Dementia in society
10	Oncology	<ul style="list-style-type: none"> Breaking bad news Active Listening Displaying empathy Planning: shared decision making 	Discussion: <ul style="list-style-type: none"> Euthanasia

Ref	Theme	Description	Extensions
11	Review 1	<ul style="list-style-type: none"> Review of material covered in weeks 1-10 	
12	Impacts of Tobacco on Health & Society	<ul style="list-style-type: none"> Tobacco advertising Impacts on Public Health Quitting Smoking 	Roleplay: <ul style="list-style-type: none"> Nicotine dependence
13	Hygiene	<ul style="list-style-type: none"> Idioms and Expressions Describing statistical information Hand Hygiene and complacency Challenges with hospital hygiene 	Roleplay: <ul style="list-style-type: none"> Nappy Rash
14	Viral infections	<ul style="list-style-type: none"> Types of infections Treatment options Vocabulary building Functional language: persuading 	Roleplay: <ul style="list-style-type: none"> Chicken Pox
15	Alternative Therapies	<ul style="list-style-type: none"> Describing graphical information Discussion on alternative treatment options Case-note analysis (Breast Ca.) Conventions of medical referral letters 	Writing: <ul style="list-style-type: none"> Referral letter to a GP
16	Impacts of Alcohol on Health & Society	<ul style="list-style-type: none"> Alcohol related Idioms & Expression Alcohol related harm Language associated with alcohol consumption 	Roleplay: <ul style="list-style-type: none"> Reducing Alcohol Intake
17	Vaccinations	<ul style="list-style-type: none"> Common diseases Risks Vs benefits Vaccination policies 	Group Work: <ul style="list-style-type: none"> Responding to common scenarios
18	Mental Health	<ul style="list-style-type: none"> Common mental health issues Explaining medical terminology Case note analysis Writing with Clarity & Conciseness 	Writing: <ul style="list-style-type: none"> Referral letter to a Psychiatrist
19	Doctor-Patient Relationship	<ul style="list-style-type: none"> Doctor-patient communication Doctor knows best Patient compliance Shared decision making 	Discussion: <ul style="list-style-type: none"> Conflicts of interest
20	Review 2	<ul style="list-style-type: none"> Review of topics covered in weeks 11-19 	